

Personal data protection

1. General provision

MS System, s.r.o., Južná trieda 8, 040 01 Košice (hereinafter referred to as Hotel Karpatia) respects your right to the privacy and privacy of any person who visits the hotel or uses our website. Hotel Karpatia collects, processes and uses personal data in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data, 18/2018 Collection of laws on Personal Data Protection does everything necessary to ensure compliance with these laws. We have put in place all necessary measures to secure and store your personal information you provide to us.

2. Collection, use and processing of personal data

Hotel Karpatia collects only those personal data that the client gives his consent to the processing and use. If you voluntarily provide us with personal information, we will not use it, process it or pass it beyond the limits of the law or beyond what you specify in your affidavit. We process your data by using electronic communications, for direct marketing, hotel rating to travel portals, or logging in to our regular guest program. These data are required to provide our services to you, to enter into competitions, to communicate with you, or to provide information about the upcoming events of the Hotel Karpatia. We will only provide your personal information to a third party if we are forced to do so by a court decision or by any other decision of the public authority.

3. Security

Hotel Karpatia keeps your data safe, and only authorized and knowledgeable persons of our company have access to personal data. We provide a secure IT environment and we take the necessary measures to prevent personal data leaks that we collect and process.

4. Children's personal data

Hotel Karpatia does not want to get personal information from children under the age of 14.

5. Your suggestions / comments, Person responsible for the protection of personal data

Hotel Karpatia will discard the retained data after the expiration of the period specified by law or consent. Of course, you can ask for your data to be cleared at any time. You may at any time revoke your consent to the processing or use of your personal data with future effects. In these cases, or if you have any other suggestions regarding your personal data, please send us an email or a letter to: Hotel Karpatia, Čsl. Armády 26, 066 01 Humenné or email director@hotel-karpatia.sk. At the same time, please contact us to see if we have retained your data and, if so, which ones. We will strive to make sure we will meet your requirements.

6. Social media Facebook

Our website may contain so-called Social Network Plug-ins facebook.com, operated by Facebook Inc, 1601 S. California Ave, Palo Alto, CA94304, USA (Facebook). Such plug-ins are mainly Facebook buttons such as "Like". If you have access to our websites that are equipped with such plug-ins, your internet browser will make a direct connection to the Facebook social networking site, and the plug-in will be displayed on the screen via a notification in your browser. The plug-in will inform the Facebook server, which you visited from our website. If you are a Facebook member and you are logged in to a Facebook user account when visiting our website, Facebook will link this information to your Facebook user account. Using one of the plug-in features (such as clicking the Like button, commenting) will also link this information to your Facebook user account. For more information about collecting and using data through the Facebook social network and about the rights and possibilities of protecting your personal data, please visit <http://www.facebook.com/policy.php>. Linking your Facebook social network user account with your Facebook visit can be interrupted if you sign out of a Facebook social network user account before visiting our website..

Guidance on the rights of the person concerned

The person concerned has the right to obtain from the operator a confirmation of the processing of personal data concerning him / her. If the operator processes such personal data, the person concerned has the right to access these personal data and information about:

- the data processing,
- the category of processed personal data
- identification of the recipient or the category of recipient to whom personal data have been or will be made available, in particular, to the recipient in a third country or to an international organization, where possible,
- the retention of personal data; if this is not possible, information on the criteria for its determination,
- to require the operator to correct the personal data relating to the person concerned, to erase or restrict their processing, or to object to the processing of personal data
- right to file a court order to initiate proceedings
- the source of personal data, if personal data have not been obtained from the person concerned, the existence of automated individual decision making, including profiling.

The person concerned shall have the right to correct the incorrect personal data relating to him without undue delay. With regard to the purpose of the processing of personal data, the person concerned is entitled to supplement incomplete personal data. The data subject shall have the right to delete the personal data concerning him without undue delay if:

- the data are no longer necessary for the purpose for which they were acquired or otherwise processed,
- the person concerned withdraws the consent under which the processing of personal data is carried out, and there is no other legal basis for the processing of personal data,
- the requested person objects to the processing of personal data and do not prejudice any legitimate reason for the processing of personal data
- personal data is processed unlawfully

The person concerned has the right to restrict the processing of personal data by the operator if:

- the person concerned objects to the accuracy of the personal data during the period allowing the operator to verify the correctness of the personal data,
- the processing of personal data is illegal and the person concerned requests the deletion of personal data and requests instead the restriction of their use,
- the operator no longer needs personal data for the purpose of personal but the data subject is required by the person concerned to claim a legal claim,
- the person concerned objects to the processing of personal data.

The person concerned has the right to obtain personal data relating to him / her which he has provided to the operator in a structured, commonly used and machine-readable format and has the right to transfer such personal data to another operator if this is technically possible. The right of portability shall not apply to the processing of personal data necessary for the performance of a task carried out in the public interest or in the exercise of official authority entrusted to the operator.

The person concerned has the right to object to the processing of his or her personal data on account of his / her particular situation in the legitimate interests of the operator, including profiling based on these provisions.

An operator may not further process personal data unless he / she demonstrates the necessary legitimate interests for the processing of personal data that outweigh the rights or interests of the data subject or the grounds for exercising a legal claim.

The person concerned has the right to object to the processing of personal data relating to him for the purpose of direct marketing, including profiling to the extent that he relates to direct marketing.

If the person concerned objects to the processing of personal data for the purpose of direct marketing, the operator may not process personal data for the purpose of direct marketing.

The person concerned has the right not to be covered by a decision which is based exclusively on the automated processing of personal data, including profiling, and which has legal effects which affect him or its effect significantly, unless it concerns the personal data necessary for the closure contracts or the performance of the contract between the person concerned and the operator.



The person concerned has the right to file an inquiry under § 100 of Act No. 18/2018 Coll. on the protection of personal data if it suspects that its personal data is being handled unlawfully, or if its personal data or violation of processing security violated its rights. An operator or intermediary may, under the conditions laid down in a specific regulation or an international agreement to which the Slovak Republic is bound, restrict the scope of duties and rights if such a restriction is established to ensure:

- security and defense of the Slovak Republic,
- public order,
- fulfillment of tasks for criminal proceedings,
- other important public interest objectives of the European Union or the Slovak Republic, in particular the object of an important economic interest or an important financial interest of the European Union or the Slovak Republic, including monetary, budgetary and tax matters, public health or social security,
- the protection of the independence of the judiciary and judicial proceedings,
- the prevention of violations of ethics in regulated professions or regulated professional activities,
- the monitoring function, the control function or the regulatory function associated with the exercise of public authority,
- the protection of the rights of the person concerned or others,
- the exercise of a legal claim,
- the economic mobilization,

Contact details for responsible person: director@hotel-karpatia.sk

Newsletter

By providing an email address, you agree to receive newsletters, newsletters, and get familiar with the Hotel Karpatia Privacy Policy. Hotel Karpatia will act in a manner that does not contravene the law on the protection of personal data or other generally binding legal regulations nor will it circumvent it.

Contact details of the responsible person: director@hotel-karpatia.sk

Beneficiaries or categories of recipients: Hotel Karpatia

Transfer of personal data to a third country: no

Date of storage of personal data: 2 years

Reservation

The personal data provided will be used only for the purpose of booking accommodation. After completing the purpose of processing your personal data, Hotel Karpatia will ensure that your personal information is cleared. Hotel Karpatia will provide a reasonable level of protection of personal data, will process personal data only in accordance with good morals and will act in a manner that does not conflict with or violate the Personal Data Protection Act or other generally binding legal regulations.

Contact details of the responsible person: director@hotel-karpatia.sk

Beneficiaries or categories of recipients: Hotel Karpatia

Transfer of personal data to a third country: no

Date of storage of personal data: until the end of the stay

Registration

By providing personal details, I agree to their use for registration in the Club and / or Discount Card. Hotel Karpatia will act in a manner that does not contravene the law on the protection of personal data or other generally binding legal regulations nor will it circumvent it.

Contact details of the responsible person: director@hotel-karpatia.sk

Beneficiaries or categories of recipients: Hotel Karpatia

Transfer of personal data to a third country: no

Date of storage of personal data: 1 year

Personal Data Provider's Rights:

- The Provider may at any time, free of charge, revoke the processing of personal data at: Hotel Karpatia, Čsl. Armády 26, 066 01 Humenné
- The Provider has the right to request from Hotel Karpatia access to his or her personal data and the right to rectify or erase or restrict the processing, or the right to object to processing, as well as the right to data portability,
- The Provider has the right to defend his rights through the responsible person or to file a complaint to inquiries, complaints, to the supervisory authority; in the Slovak Republic, the Office for the Protection of Personal Data protection to § 100 of Act no. 18/2018 Collection of laws.